

<b>Department</b>	Plumbing & Heating
<b>Job Role</b>	Plumber and Gas Engineer
<b>Employment Type</b>	Full time, London

Thanks for paying an interest in Plumbing On Demand – the local experts in Plumbing, Heating and Gas. We're looking for a hungry plumbing and heating engineer, who's determined to develop their skills and learn about day to day business growth.

We're a small and dynamic team, who thrive off entrepreneurial spirit, making things happen and going above and beyond for our customers. We're dedicated to great customer service and growing our business, and we want to test, try and learn different initiatives to make London know about Plumbing on Demand.

To date, the core areas we service are Hampstead, St Johns Wood, Mill Hill and Camden, to name a few. We service home owners and multiple commercial partners, from restaurants to estate agents.

### **Key Responsibilities**

Apart from keeping clients warm during the winter months, you will need to be able to:

- Install, repair, and maintain plumbing systems, fixtures, and equipment in accordance with industry standards and local building regulations
- Diagnose issues related to pipes, drainage systems, water supply lines, and related components using appropriate testing methods and tools
- Be a smooth operator, by keeping your CRM up to date, so you never forget to document key client feedback and job notes
- Communicate professionally with clients to explain issues, proposed solutions, and maintenance best practices
- Collaborate with contractors, technicians, and other trades to complete projects on schedule and within specifications
- Adhere to workplace safety protocols and maintain a clean, organized work environment

### **Core Expectations**

We want to stand out from the crowd, so here are our key rules we operate by :

- Ensuring we are never late for a job and if we are, we always let the customer know
- First impressions mean a lot to people, so we always arrive on site with positivity fit for work
- There's always something new to learn so if you're stuck and need to check something, then speak with the team

### **Skills, Knowledge And Experience**

- 2+ years' experience as a Gas Engineer
- Strong people and communication skills
- Organised, commercially aware, and proactive

### **About You**

- Versatile and resourceful
- Second to none work ethic
- One who thrives to learn and nurture their skills

### **Some of our Benefits**

- Birthday off
- £200 annual learning & development budget
- Quarterly team offsites
- Monthly referral bonuses
- £500 reward for successful team referrals
- 20 days holiday (21 days after year two)

To apply, send your CV and a brief covering note to Adam Goldman at [info@plumbingondemand.org.uk](mailto:info@plumbingondemand.org.uk)